Paul E. Drothler Executive Director 99 Marian Circle Crossville, TN 38555 931-788-0351

December 15, 2011

Dr. Christina Hicks-Goldston
Assistant Professor
Department of Communication and Theater
Austin Peay State University

Dear Dr. H-G,

We wish to express our sincere appreciation to you and your students for the excellent work that was done on behalf of the Tennessee Emergency Communications Association. We were truly in "awe" as the students made their presentations to us.

Several of our Board members have reviewed the materials provided in the four binders and have offered nothing but extremely favorable comments about the contents of each binder. The students have done a magnificent job and certainly demonstrated a lot of creativity and skill.

Each of the four groups took a slightly different approach to the project. The overall result was excellent in that it has given us a wide range of options from which to choose. I feel confident that we will be using one or more items from each of the group's deliverables as we move forward.

We have a formal Board of Directors meeting scheduled in late January 2012 at which time we will formulate goals for the next one to five year period. I can assure you that the fine efforts of your students will serve as the foundation for our goal setting process.

Please express our most sincere appreciation to all the students for their expertise, dedication and creativity during this class project. And many thanks to you for selecting TNECA out of all the options that were available. We are most gratified and appreciative!

I will keep you posted regarding the implementation schedule that we develop and how the student proposals are being put to use over the coming months and years.

Sincerely,

Paul E. Drothler

Paul Drothler Executive Director – TNECA www.tneca.org